

# NEWSLETTER

## WEST WILTSHIRE MICROS AVG version upgrade to 8.5

The two main features in the new version are that 8.5 is more stable and now comes preloaded with Identity Protection. AVG's technology is unique in its ability to protect you against the latest threats. Not only do you get LinkScanner®'s real-time protection against poisoned web pages, but with the new AVG Identity Protection, you prevent

thieves from accessing your personal information. With AVG 8.5 Internet Security on your PC you can work and play online with confidence and without compromising your security.

AVG is also unique because it allows you to upgrade versions during the lifetime of your licence. It is therefore recommended that you

upgrade to version 8.5 now if you haven't already done so. In fact **support for version 7.5 has now ended** so if you're using 7.5 please upgrade now!

There are some slight difficulties in upgrading from 7.5 to 8.5 so we are more than happy to do this free of charge on our PC's if you can bring your computer into the shop. (Please ring to book)



"AVG 8.5 comes preloaded with Identity Protection"

## Take care of your hardware!

Now the weather is getting hotter computers have a higher chance of failing due to the heat.

Here are a few tips to increase the lifespan of your PC or Laptop:

1. Once a year it is a good idea to have your system cleaned of dust as this sticks to the internal

components reducing the airflow and causing overheating.

2. Keep your PC or Laptop in a well ventilated area to keep it as cool as possible.

Laptop Care

3. Only use the laptop on a flat stable surface while plugged in to mains power. Otherwise, over

time, excessive movement could damage the AC connector of both the laptop and AC power pack.

4. Laptop batteries should be run right down every month and then fully recharged. Try not to use it for long periods plugged into the mains (the battery needs "exercise").

"Keep your PC or Laptop in a well ventilated area to keep it as cool as possible."



## Komputer Kennel

In July and August we will be hosting a Komputer Kennel where you can bring in your computer(s) for us to give a thorough clean inside and out.

Computers can attract a lot of dust when they are on especially if they're on a carpet

See your  
Special Offer  
Coupon  
on the back page.

While you're on  
holiday....



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# Safe Guarding Your Information



**“ Backing up your computer on a regular basis is a must”**

**Adam Dury (Senior Engineer)**

Regular backups are very important to safe guard those precious memories or long hours spent creating documents that are near impossible to replicate.

Most people will find all saved documents are within their My Documents area. In this area there are usually folders for Pictures, written documents, Music and other saved files.

There is more than one way to backup your data. The amount of information present and time taken will determine which backup system you should use.

There are also many types of media you can use.

Most people have CD or DVD Rewriter drives in their computers. This is a very cheap solution but it's sometimes time consuming and difficult to back up large amounts of Data.

An easier way is to use a

USB Flash drive or external hard drive.

Using a USB flash drive or external hard drive the basic procedure is as follows:-

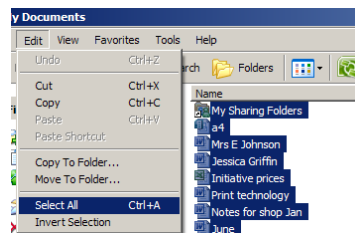
**1. Plug the USB Flash drive or external hard drive into your computer.**

**First you need identify the amount of data which needs to be backed up.**

**2. Look on your desktop area and you should see My Documents. Double click using the left mouse button on this.**

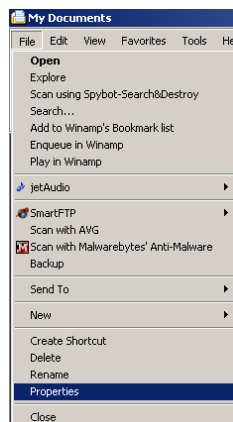


**You will then see all the files contained within this folder.**

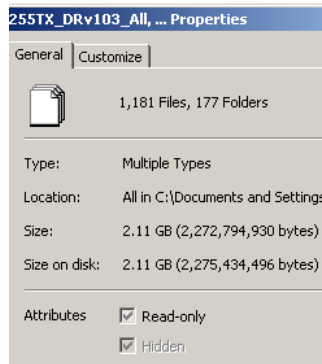


**3. At the top of the screen click the left mouse button on edit and choose select all. This selects all files.**

**4. Next on the same menu click using the left mouse button on the File heading at the top and go down the list and click on Properties, also using the left mouse button.**



**You will see files being counted and the size increasing. This will take a few moments depending on the number of files in this folder. The final size here is 2.11Gb (Giga bytes of data)**



**I will need a 4GB USB Flash drive or space on a external hard drive for this and future data to be stored.**

**Since I have an 8Gb USB Flash drive this is no problem.**

**5. Then click the cross with the left mouse button on the window that details the file size information.**

**You will go back to the My Documents file view area.**

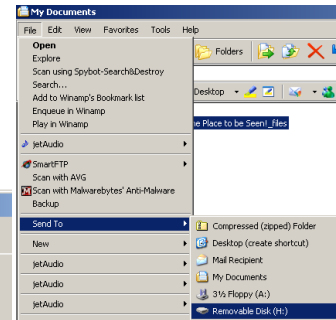
**6. Check that all the files are still selected just repeat step 3 in this list again.**

**7. Click the File heading, select Send To and select the external drive or Flash drive.**

**This will start the copy process.**

**Backing up in this way is the most basic form of**

**backing up your computer and will work with any Windows XP**



**system.**

**Please note the next time you backup in this way you will have to agree to over writing each different file type.**

**If this becomes a chore, there are free backup programs that can be downloaded from the internet such as SyncBack Freeware V3.2.19.0**

**Web site <http://www.2brightsparks.com/downloads.html>**

**This can backup the whole of your hard drive (External Hard drive recommended) including Outlook Express emails and address books if you use them.**

**Darren Brown**



## Hints & Tips

### Hints and Tips from ourselves and our customers.

Microsoft have confirmed the launch date of Windows 7 as October 22nd 2009.

We will have the facilities to check whether your computer is compatible soon—check our web-site for details.

Mr C. has found an on-line Bridge game called Jack. The computer can take 1, 2 or 3 seats and other players can be anywhere on-line.

(Who knows who you could be playing with!)



Hints  
&  
Tips

## Introducing



&



“They have a UK support telephone number and you are not tied into long contracts”

With many people finding their broadband packages increasing in price, West Wiltshire Micros has teamed up with two companies that are competitive in today's market, Entanet & 3.

Many people we have spoken to have been dissatisfied their broadband provider. Waiting in long telephone queues, spending hours on the technical support issues, with both party's not understanding each other especially when computer jargon is involved.

### Entanet

Entanet is a company we have been dealing for 2-3 years now. They offer a simple Broadband service

starting from £13.99 per month. Its is a basic system for those who mostly browse the Internet and use email.

They have other options if you spend a large amount of time viewing movies or music online.

They have a UK support section and users are not tied into a long contract as you can cancel the service any time after one month.

Most of the time it's free to transfer your existing broadband to Entanet (If the line has no broadband before then a charge of £47 is levied).

Please contact us for further information.

### 3 Mobile Broadband

3 Mobile broadband offers people an easy plug in USB dongle, which allows them to roam anywhere while connected to the Internet as long as there is a 3 signal.

This provides a truly mobile broadband experience, from only £10 per month contract, or if included with the purchase of the dongle @ £39.99 it's pay as you go.

This is again ideal for people who deal mainly with browsing the web and emails.

Please visit our web site [www.wwmicros.co.uk](http://www.wwmicros.co.uk) and click on the 3 Mobile banner to find out more.

## Hot Press—new Broadband Offering

We are currently negotiating to become distributors of another Broadband offering which has been given top marks by Which magazine. You can also get gas, electricity and telephone contracts from this company at preferential rates.

**Also, there is the all important UK telephone support.**

We expect to go live in June so please keep an eye on the web-site for details.

**WE DELIVER**

West Wiltshire Micros  
2 White Hart Yard  
Trowbridge  
Wiltshire  
BA14 8BY

Phone: 01225 762759  
Fax: 01225 764120  
E-mail: sales@wwmicros.co.uk

WEST WILTSHIRE



Established 1985

We have altered our web site over the past few months and are also setting up an on-line shop where you will be able to buy everything we sell in the shop and a lot more.

We have a forum for technical issues and queries and will have on-line repair status soon.

We have offers running every month so please look at our web-site for details.

Current offers include:-

AVG Internet Security for 3 years, 2 years £39.99 until June 19th

Special Laptop Prices—all Laptops have Windows XP installed at no extra charge.

Spend £5 on stationery and get a free jute bag.

Special Web & e-shot promotion.

Keep an eye on the Web-site for more offers and promotions every month.

[Www.wwmicros.co.uk](http://www.wwmicros.co.uk)

**TOP TIP**

“USE INK JET PRINTERS LITTLE AND OFTEN TO STOP THE JETS GETTING CLOGGED, ESPECIALLY IN HOT WEATHER”

**Half Price Valeting Offer!**

Cut me out and use me now!

Buy One Get One Free

**WEST WILTSHIRE**  
*Micros*  
Established 1985

WEST WILTSHIRE MICROS  
2, White Hart Yard  
Trowbridge  
Wiltshire  
BA14 8BY  
Tel: 01225 762759

**Half Price Komputer Kennel  
Valeting ~~£25~~ £12.50**

Have your computer thoroughly cleaned inside and out while you're on Holiday this Summer.

**This coupon is valid during July & August 2009.**

**£12.50**

